

75th Anniversary 2025 - Issue 45

75
years

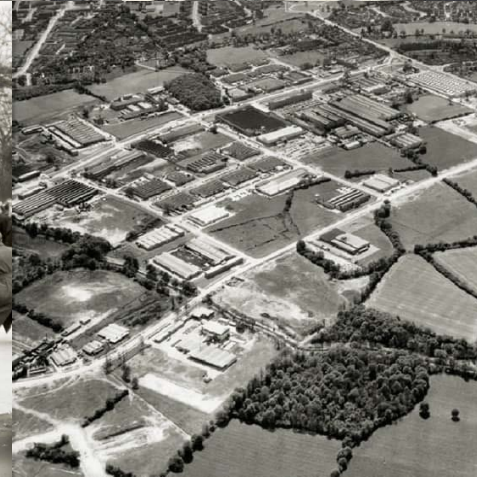
MANOR ROYAL
BUSINESS DISTRICT

1950 - 2025

Be part of it!

Manor Royal News

THE OFFICIAL MAGAZINE OF THE MANOR ROYAL BUSINESS DISTRICT



Celebrating 75 years of Manor Royal



INSIDE TRACK with BID Chair Trevor Williams

As I mentioned in my introduction to the Annual Report, 2024 was a year of change, challenge and preparation in readiness for what will be an exciting and frantic 2025, which also marks 75 years since Princess Elizabeth (later Queen Elizabeth II) named Manor Royal.



As well as continuing to deliver our core services, we are adding some exciting new events, freshening up Know Your Neighbour, pushing forward with plans to support a more sustainable business district and have a demanding programme of capital projects to deliver.

In doing so, as a Board, we are mindful of our duties of Governance. This has involved looking even more closely at how we make decisions, how we manage risk and how we deliver projects. Something that has become increasingly important as the influence of the BID grows and it takes on ever more ambitious projects alongside attracting public funding to help deliver them, most notably via the Crawley Towns Fund.



As a BID, we have always prided ourselves on being a well-run operation and we are committed to ensure we continually improve on what we do and how we do it. I know that has put pressure on the team but it is the right thing to do.

In line with that commitment, I was delighted that just before Christmas the Manor Royal BID achieved accreditation from British BIDs, the national industry body for BIDs in the UK. This involved exposing our management and operational processes to external audit and the award along with the excellent feedback we received is a demonstration of how well run our BID is.



I would also like to welcome our new BID Directors - Sally, Melanie, Will and Jon. You can read more about them on the inside pages and I know they will all - collectively and individually - be excellent additions to the Board as we approach the halfway point of our current five-year term

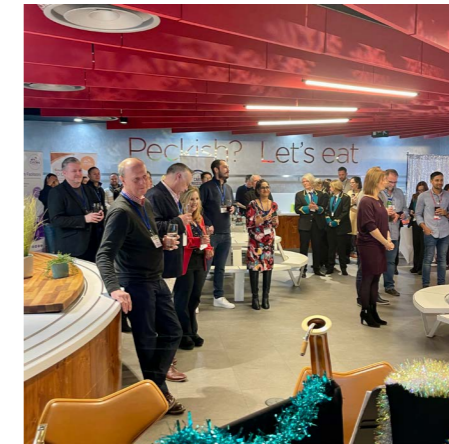


I wish you all a prosperous 2025 and I look forward to seeing you at one of our events soon.

Trevor Williams
Manor Royal BID Chair & Thales UK

Sign up to receive the monthly eBulletin for the latest news as it happens

MANOR ROYAL BUSINESSES SUPPORT LOCAL CAUSES



Manor Royal BID's Christmas Evening at Virgin's VHQ in the Business District raised over £1,000 for local causes.

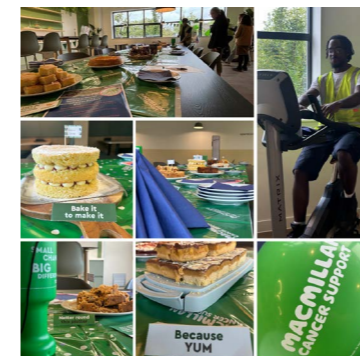
In December, dozens of representatives of Manor Royal businesses attended the event, enjoying food, drink, live music, selfie pod, reindeer racing game and more. Plus the raffle from the night raised over £1,000 for Manor Royal charity, Circles Network and Rockinghorse Children's Charity.

Steve Sawyer, Executive Director of the Manor Royal BID said;

"A huge thank you to companies on Manor Royal like Harwoods, Elekta, ibis Styles, Tokyo Electron and others who donated raffle prizes. Because of their generosity, and the generosity of our guests, we were able to support two vital local charities who do exceptional work. It was an enjoyable night and a celebration of the kindness of the Manor Royal community."

www.manorroyal.org/events

BLUELEAF CARE'S 'RIDE & BAKE'



A Bike & Bake fundraising day organised by Blueleaf Care has raised more than £1,300 in support of the business' chosen charity, Macmillan Cancer Support.

Employees across the UK were encouraged to bake their favourite cakes and biscuits and/or hop on a static bike at its offices in

Manor Royal and Castleford to raise money for the charity, pledging money for every mile they cycled.

The former saw some creative designs to tempt the taste buds ranging from Lemon Drizzle and Red Velvet to Victoria Sponge and Millionaire Shortbread. The latter saw a team of 12 clock up more than 200 virtual miles to add to the 255 actual miles completed earlier this year by Nick Frogbrook and Ellen Brown, (CEO and Sales & Marketing Manager respectively) in an epic four-day ride from London to Paris.

Nick is delighted to be supporting such a worthy cause and care for those who care: "It is heartwarming to see

everyone rally together for such an important cause," he explains.

"Community events like these not only reinforce our own values but also highlights the teamwork and compassion the team brings to raising important issues for Macmillan Cancer Support."

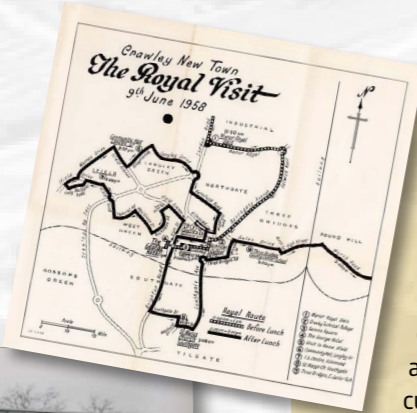
To date, Blueleaf Care has raised more than £6,000 for the charity.

www.blueleafcare.com



Celebrating 75 Years of Manor Royal Business District:

A Legacy of Innovation, Growth & Community



This year marks a significant milestone in the history of the Manor Royal Business District—its 75th anniversary since it was named by Princess Elizabeth on 25 January 1950.

What started as a relatively modest industrial estate has evolved into one of the UK's leading business hubs, home to over 600 companies, employing thousands of people across a wide range of industries. From its humble beginnings to its current status as a vibrant, thriving centre for business and trade, Manor Royal has played a pivotal role in shaping the economic landscape of Crawley, West Sussex, and beyond.

The Beginnings: From Agricultural Land to Industrial Estate

The creation of Manor Royal was a bold move in the post-war era to bring together local businesses and industries in one dedicated location conceived as part of the new town movement of 1947. Originally, the site was farmland, but the vision of a modern industrial estate quickly took root to accommodate demand generated by companies stranded in a war-ravaged London and in need of quality factories and offices. The estate's name—Manor Royal—was chosen as a nod to its historical roots, referencing one of the principal farms that the area was built on - Manor Farm - and the Royal connection.

In those early years, Manor Royal attracted a mix of light manufacturing, distribution, and engineering companies. A few years later in 1958 Manor Royal received a further boost with the emergence of Gatwick Airport as an international airport. This had the effect of increasing demand for businesses involved in supporting airport operations as well as helping to

draw companies that needed easy access to global markets.

Expanding Horizons: A Hub for High-Tech and Innovation

As the years passed, Manor Royal's appeal grew, particularly as the UK's economy began to shift toward technology, aerospace, and advanced manufacturing together with the emergence of the services sector. Anchored by companies like Thales, Elekta, B&CE Benefit Schemes (now The People's Partnership) and Vent Axia alongside those working in vital areas of storage, distribution and logistics Manor Royal was fast emerging into an economic powerhouse of the region.

Even today it is this mix of business types, sizes and sectors combined with world leading, cutting edge technology driven companies working cheek by jowl that creates those conditions that mark Manor Royal out as one of the largest mixed-used business parks in the country - and not just another monotype office, distribution or storage centre.

Manor Royal has truly become a place where you can think it, make it and move it.

Community and Collaboration: The Heart of Manor Royal

One of the key factors behind the continued success of Manor Royal is its sense of community. The companies that call the Business District home benefit from being part of a larger, supportive and collaborative ecosystem. The Manor Royal Business Improvement District (BID), established in 2013, has been instrumental in fostering this spirit of cooperation.



MANOR ROYAL BID CELEBRATES THE SUCCESS OF THE BUSINESS DISTRICT



In November, businesses and partners from the Manor Royal Business Improvement District (BID) gathered for a half-day conference at the Crowne Plaza Hotel, to reflect on the achievements of the past year and discuss the evolving landscape of Manor Royal.

The event, entitled Manor Royal Matters, featured the annual Manor Royal BID AGM and a comprehensive annual review. The event included a series of dynamic break-out seminars led by expert speakers, each addressing key challenges and opportunities facing the area.

The day's proceedings were kicked off with a keynote address by Peter Lamb MP, who spoke to Manor Royal's business community for the first time since his election as Crawley's Member of Parliament.

Peter Lamb MP commented,

"Having been a huge supporter of Manor Royal Business District since the start of the BID, I was delighted to be invited to speak. The district keeps going from strength to strength and I am very keen to work with businesses to ensure that continues over the years to come."

The first break-out session, 'Security Matters,' was presented by Sussex Police and Crime Commissioner (PCC)

Katy Bourne OBE. This session provided valuable insights into the work of the PCC and the latest updates on local policing strategies.

Sussex Police & Crime Commissioner Katy Bourne OBE said: "The day was a great opportunity to meet many of the Manor Royal businesses and to update them on the work that Sussex Police are doing in Crawley to tackle crime. Shop theft and retail crime will remain a priority in my new Police & Crime Plan because business owners and staff deserve a more consistent police response.

"Following hosting the session in Crawley, I am also delighted to announce that the Government has confirmed a further £5 million of funding will be awarded to Project Pegasus - a unique partnership of some of the UK's biggest retailers which I established last year. Pegasus helps businesses and policing share intelligence through OPAL, the national organised acquisitive crime police unit.

Working together, police and retailers now have a better understanding of the tactics used by organised retail crime gangs. In just the first few months of operation, 23 organised crime gangs and over 200 individuals have been identified and 70 arrested."



MANOR ROYAL MATTERS

The second session, 'Biodiversity & Sustainability Matters,' marked the soft launch of the Manor Royal Biodiversity Plan. Marc Tomes of Allen Scott Landscape Architects introduced the plan, which outlines strategies for enhancing biodiversity and sustainability within the district.

The final break-out session, 'Property Matters,' provided insights into new developments and the future vision for Manor Royal. Property experts from Vail Williams shared their perspectives on ongoing and future projects, helping businesses to better understand the evolving property landscape and opportunities for growth.

Steve Sawyer, Executive Director of Manor Royal BID said; "It was wonderful to see such a strong turnout for

Manor Royal Matters this year, with a record number of businesses participating. The collaborative energy and commitment to making Manor Royal a better place to work and do business was truly inspiring. We are excited about the future and the opportunities for what is set to be a busy and exciting 2025."

The event, which celebrated progress and forward-thinking plans for Manor Royal, highlighted the strength of collaboration among local businesses, partners, and stakeholders as the district continues to evolve into a more dynamic, sustainable, and secure business hub.

For further details about the Manor Royal BID and upcoming events, please visit

📄 www.manorroyal.org



REPORTING ON ACHIEVEMENTS

As part of its commitment to Manor Royal businesses, the BID routinely reports on its activities throughout the year. One of the main ways it does that is at its AGM that forms part of the popular Manor Royal Matters Conference, held every November.

The event provides an opportunity for delegates to pick up their copy of the Annual Report as well as to network and discuss the challenges and opportunities facing the Business District.

To help illustrate the impact of the BID, during his presentation Executive Director Steve Sawyer described how the Business Rangers security team clocked up the

equivalent of walking to Barcelona patrolling the area, while the Maintenance Team collected almost 20,000 kgs of litter and rubbish - equal to the weight of five Asian elephants.

The Annual Report and the presentations, along with the fully audited BID accounts, can be viewed online at www.manorroyal.org/manor-royal-bid-agm-and-accounts/

In the meantime, here are some highlights from the year to 31 March 2023.

"We liked the materials, the designs and the inscriptions. I hope your development programme continues to improve Manor Royal on foot."
Anne & Freda, visitors to Manor Royal Microparks

"Thank you, we have actually made an offer from the manor royal job fair we attended!"
Manor Royal Job Fair feedback



Events
10 bespoke Manor Royal events delivered



Improved security
New CCTV cameras installed



New Bus lane
Part of the Crawley Growth Programme, includes road resurfacing



Good causes
Over £2,000 raised for good causes at Football, Netball and Christmas

"Well done, the whole place looks cared for now. A big thanks to you and the team for all the hard work. The area is unrecognisable from when we opened at the end of 2012."
Business feedback concerning upkeep.



Design & planning for new facilities



Awards
The BID wins two South East in Bloom awards in 2023, plus an award for ReEnergise Manor Royal (with West Sussex CC)

"Thanks for your ongoing help with all these courses. I get really good feedback from my team every time they go on one as to how useful it is."
Manor Royal training attendee



Volunteering
With Sussex Wildlife Trust at Crawter's Brook



Additional maintenance



Dedicated security

NEW YEAR. NEW DIRECTORS.



As well as endorsing nominations from Martha Burnige (Gatwick School) and Patrick Heath-Lay (The People's Partnership) to continue as BID Directors for another term, members voted at the AGM for four new people to join the Board to take the current complement to twelve.

This represents the largest single in-take of new directors since the start of the Manor Royal BID in 2013 and coincides with a decision by members to extend the size of the Board to allow a maximum of up to thirteen people to serve on it.

The Manor Royal BID is one of the UK's largest and the increase in Board size alongside the all-important introduction of new Board members, will be critical to ensuring the Manor Royal BID remains well-represented and well-run.

The new Board Directors come from a diverse range of business backgrounds but all have good knowledge of Manor Royal and are well-connected in the local business community.



Sally Brown is Director & General Manager of Gatwick Diamond Business. She brings 50+ years of local knowledge and 13 years' experience at gdb collaborating and working closely with partner organisations and key stakeholders to build community. On her nomination Sally said, "I'm a huge advocate of the transformational improvements completed so far by Steve and the MRBID Team. It would be my absolute privilege to be part of the next chapter." Sally also counts her enthusiasm and sense of fun among her many talents.



Will Lovegrove is Partner at Treetop Design & Print, who have been on Manor Royal for over 15 years. He brings a deep understanding of the local landscape and a commitment to its growth. His family business has served a diverse range of clients over the years, and Will is personally dedicated to contributing to Manor Royal's continued success by bringing a fresh perspective, and a collaborative spirit to Manor Royal BID.



Melanie Martinez is Co-Owner of Fastsigns, who have been on based on the Business District for 20 years and has been involved in the Manor Royal BID since day one. Hers is one of the few companies to have attended every Know Your Neighbour event. In that time, Melanie has built strong relationships with fellow Manor Royal businesses of all sizes and many different industries. As a small business owner she feels that she would bring an insight into how the BID can support SMEs as well as what a SME can bring to the BID alongside the much larger companies.



Freedom Works is the provider of workspace solutions throughout Sussex including Manor Royal. As Founder and Managing Director, Jon Trigg on his nomination said, "I am a big believer in collaboration and support within the local business community, and with the work Freedom Works is committed to, I have a touch point with many local businesses and can share their insight into their views into the BID board".

MANOR ROYAL BID EVENTS 2025

We have new and bigger events planned for 2025. A refreshed 'Know Your Neighbour', as well as our brand new Manor Royal Recognition Awards', as well as our Charity Football Tournament, People Conference and Careers Fair.

www.manorroyal.org/events

Meet the rest of the Manor BID Board at www.manorroyal.org/meet-the-board/

Lamonde Automation Celebrates Five Successful Years in Manor Royal

Lamonde Automation Ltd, established in 1982, distributes and supports a wide range of products for industrial automation, process control and electrical engineering, and is proud to celebrate its fifth anniversary in the heart of the Manor Royal Business District. Since establishing its headquarters here in 2019, the company has grown significantly, becoming an integral part of the region's dynamic business community, with several key clients located in and around Manor Royal. Lamonde has made remarkable strides in its five years of operation on Manor Royal. Specialising in supplying automation components, the company provides a wide range of products that help streamline manufacturing processes, enhance productivity, and reduce operational and energy costs for clients in sectors ranging from automotive and pharmaceuticals to food production

and logistics.

The decision to locate in Manor Royal was a strategic one to support their growth. With its excellent connectivity to major transport links, proximity to Gatwick Airport, and the collaborative environment within the business park, Lamonde Automation has been able to foster growth and expand its customer base. The company's success is also a testament to the strength of the Manor Royal business ecosystem, which supports innovation and provides ample opportunities for networking and partnership building. Over the past five years, Lamonde Automation has not only expanded its operations but remain committed to innovation, selecting product lines for their growing portfolio that help them stay ahead of industry trends, offering clients automation solutions that meet the ever-evolving demands of the market.



Duncan Stanton, Managing Director, said: "As Lamonde Automation celebrates this significant milestone, we are looking forward to continued success in the Manor Royal Business District. The next five years promise even more innovation, growth, and collaboration as the company remains dedicated to providing state-of-the-art automation products to its clients while contributing to the local business community".

www.lamonde.com

FTD JOHNS

Manor Royal is home to FTDJOHNS, a firm of leading property advisors. For decades the team have helped property owners, occupiers, investors or developers, through teamwork and exceptional know-how.

Within the world of property consultancy, straightforward, insightful advice is often sought and not given. FTDJOHNS clients enjoy a helpful and straightforward approach to property advice and experience a comprehensive and candid approach to instructions.

One of the properties the team is representing currently is The Brunel Centre.

Prominently located on Newton Road, in the heart of Manor Royal Business District with varying sized units available from 3,170 sq ft - 11,273 sq ft.



The high-quality trading estate comprises terraced buildings of steel portal frame construction with brick elevations, three phase power, good eaves height (circa 6m) with fitted offices to the first floor. Units have been comprehensively refurbished and benefit from a loading door and allocated parking to the front of the building. Existing occupiers include ITW, Wavetronix, Independent Motor Factors and Telent.

The Brunel Centre provides potential for expansion with 16 different sized units, creating a one stop shop for your property needs, whether that is occupying individual units, adjoining units, or larger units. The units are available on new leases.

If you need high quality space in a successful trading community, please get in touch with Harry Deacon-Jackson or Max Dowley from DTRE.

www.ftdjohns.co.uk

WELLAND MEDICAL HOSTS CURRY DAYS TO RAISE £1,500 FOR ST CATHERINE'S HOSPICE

Welland Medical recently hosted two Curry Days to raise funds for St Catherine's Hospice, demonstrating their commitment to supporting the local community. The events, held on Monday 16th September and Monday 14th October, were scheduled to accommodate all shift patterns, ensuring that over 150 colleagues had the chance to enjoy the festivities.



Led by a dedicated team of six volunteer chefs – Bhavini Patel, Manish Patel, Reena Patel, Pradip Patel, Sandhya Shah, and Sharmila Purshottam – the Curry Days brought a flavourful array of dishes to Welland Medical's staff. Their culinary efforts were met with overwhelming support, enabling the team to raise an incredible £1,500 for the hospice.

The funds will contribute to the vital care and support that St Catherine's Hospice provides to those in need. To mark the occasion, the Welland Medical team presented Auds Stapleton, Corporate Partnerships Officer for St Catherine's Hospice, with a cheque for the full amount. They also had the opportunity to tour the hospice facilities, gaining insight into how their efforts will directly benefit the community.

St Catherine's Hospice plays a crucial role in providing compassionate care for patients and families, and Welland Medical's fundraising efforts are a testament to their dedication to giving back. With such a successful fundraising event the team are already planning their next one!

RAPIDCARE STRENGTHENS COMMUNITY SAFETY WITH A NEW DEFIBRILLATOR.

At Rapidcare, we believe in looking after our neighbours and the wider Manor Royal community. That's why we've installed a publicly accessible defibrillator outside our office - available 24/7 for anyone in need during an emergency.

With over 30,000 cardiac arrests occurring across the UK each year, having a defibrillator close at hand can make a life-saving difference. It's just one of the ways we're showing our commitment to the health and well-being of Manor Royal and the surrounding area. This defibrillator is here to reassure and support our neighbours and visitors alike.

As a family-run business, care is at the heart of everything we do, from providing reliable prescription services for ostomy, bladder, bowel, and renal care to introducing initiatives like this.

We encourage everyone in Manor Royal to see where the defibrillator is located and learn how it works. The Constable family - Julia and Kevin, our Chairman; Ellen, our Commercial Director; and Mark, our Managing Director- are working closely with local businesses to raise awareness about the importance of quick action during cardiac emergencies.

You can find everything you need to know about us at www.rapidcare.co.uk or email us at info@rapidcare.co.uk



Multi award-winning FASTSIGNS

By Melanic Martinez, Owner, FASTSIGNS.

FASTSIGNS Crawley has received 6 awards at the FASTSIGNS UK Convention!

Huge congratulations to Isobel Martin for winning 'Employee of the Year' as well as a UK and US sales award. Her hard work and dedication are truly exceptional and it is safe to say that our customers love her as much as we do, she really is one in a million!

We are honoured to have also won the 'Customer Solution Award' for our work on the London Gatwick Airport STEM Centre. This was an incredible project to have been involved in and one that we are extremely proud of.

Achieving a 100% customer satisfaction award is a testament to our incredible team's effort and dedication. Thank you to all our team, always going above and beyond—these awards are the icing on the cake!

📄 www.fastsigns.co.uk/crawley



ROOTED IN FAMILY, GROWING GREEN

For over 40 years, Treetop Design & Print has been more than just a local business on Manor Royal—it's been a family legacy. Started as a small venture with a simple goal of delivering exceptional print services, Treetop has grown into a powerhouse of creativity and innovation while staying true to its roots. Today, the business is run by a family passionate about making a difference, not just for clients but for the planet too.

What makes Treetop unique isn't just their decades of expertise or cutting-edge technology—it's their commitment to sustainability. Proud to be eco-friendly, Treetop champions green printing solutions. From vegetable-based inks to recyclable materials, they're redefining what it means to be a responsible business in today's world. Every print, brochure, or banner is crafted with care—not only to help businesses shine but to leave a smaller footprint on the Earth.

The family ethos is woven into every project. "It's personal for us," says Will, the business owner. "When you choose Treetop, you're not just another client—you're part of our story. We love working with businesses, helping them grow while staying true to their values."

Our services range from eye-catching business cards to comprehensive marketing campaigns, tailored to meet the unique needs of Manor Royal's thriving business community. Whether you're a startup needing a brand identity or an established company looking for bold promotional materials, Treetop is your partner every step of the way.

At its heart, Treetop is about connection—connecting people, businesses, and ideas, all while nurturing the environment. Ready to elevate your brand while supporting a family-run, eco-conscious business? Discover how Treetop Design & Print can help your story stand out.

Visit treetopdesignandprint.com and let's grow something extraordinary together.



SUPERBIKE FACTORY - New to Manor Royal

We're thrilled to share some exciting news - SuperBike Factory is expanding! Our sixth retail site, SuperBike Factory South, will be opening in Manor Royal, and we can't wait to bring our extensive selection of quality used motorbikes to riders in the South.

Having acquired the iconic P&H Motorcycles site, we are dedicated to transforming it into a hub for motorbike enthusiasts. As refurbishments are underway, we're excited to prepare a space where you can explore over 400 bikes in-store, alongside access to our extensive group stock of over 3,500 used motorbikes.

At SuperBike Factory, we understand that variety is key. That's why we're

committed to providing a diverse range of motorcycles to suit all riders, whether you're looking for something sporty, classic, or a bit more adventurous. Our knowledgeable team is here to help you find the perfect bike that fits your needs and riding style.

In addition to our extensive range of used motorbikes, we'll be offering a selection of accessories to help you gear up for every ride. We're also pleased to announce that the Crawley site will continue to provide servicing and MOTs, ensuring that your bike stays in top condition.

As we prepare for the grand opening, we're focused on making this a welcoming and exciting destination for all riders. Whether you're a

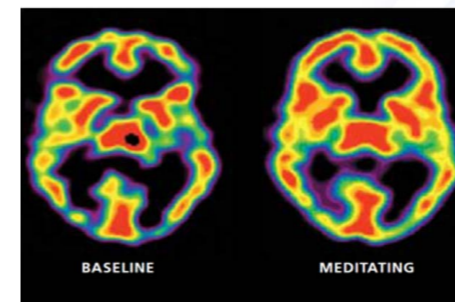


seasoned motorbike enthusiast or just starting your journey, we're here to support you every step of the way.

Stay tuned for more updates as we get closer to the opening date. We're eager to welcome you to SuperBike Factory South and help you find your perfect bike!

📄 www.superbikefactory.co.uk

Feel exhausted? Bridgeham Clinic can help



Do you feel exhausted? Do you feel run down? Do you feel burned out?

These are all symptoms of stress. The majority of people do not realise that they are stressed as stress is an energy which builds gradually over time.

Stress energy can affect how people respond emotionally and behaviourally and have an impact on their productivity.

Long term activation of the stress response system can disrupt the nervous system and the immune system which will leave the person emotionally exhausted, leading

to lack of motivation which can negatively impact company culture and performance.

According to the World Health Organisation (WHO) burnout is prevalent in today's workforce, it's now listed as an occupational phenomenon in the 11th revision of the International Classification of Diseases (ICD-11)

Chronic stress can impact physical health leading to effects such as headaches, insomnia, musculoskeletal disorders according to the research from the Centers for Disease Control.

What can employers do to stop this from happening to their workforce?

Access to resources such as the following can help:-

- Relaxation techniques to reduce overwhelming stress and anxiety
- Breathing techniques to calm the nervous system and reduce physical ailments
- Individual Holistic Assessment to

help identify changes within your body and the impact of stress

A combination of these techniques can help everyone to maintain their emotional and physical health.

The diagram to the left shows the changes to the structure of the brain before and after performing relaxation techniques. Not only does this create gamma wave activity in the brain usually found in high performing athletes at the peak of their performance but it can also improve the immune system leading to overall better health.

If you would like to explore any of the above, please get in touch with Bridgeham Clinic. Bridgeham takes a holistic approach to health and wellbeing by offering massage, reflexology, acupuncture, nutrition, hypnotherapy, Pranic therapy and foot health to complement our mechanical treatments of osteopathy, and Pilates, for businesses and individuals.

📄 www.bridgehamclinic.com

REDS ANNOUNCE MARKETING PARTNERSHIP WITH MANOR ROYAL BID



Crawley Town Football Club is pleased to announce a marketing partnership with the Manor Royal Business Improvement District.

Advertisements for CTFC matches, merchandise, and other awareness campaigns will run on digital screens at key locations around the Business District to promote the Club to the 30,000+ people who work there and thousands more who drive through. CTFC will also be promoted in the "Manor Royal News" magazine and on the manorrooyal.org website.

Reviving a successful Gratitude Scheme, Manor Royal BID will be giving away tickets to CTFC matches to business that have given back to the broader Crawley community in one form or another.

The Reds are excited to be building



a closer relationship with such an important cornerstone of the Crawley economy!

Speaking on the partnership, Vice-Chairman Ben Levin said: "It's very exciting to find a partner in Steve Sawyer and Manor Royal BID who are looking to provide access to the Club for their stakeholders while also working in tandem with us to help the Club grow. We are excited to deepen

our relationships with the businesses of Manor Royal."

Executive Director of the Manor Royal BID Steve Sawyer said: "Rewarding our businesses with experiences at CTFC via our Gratitude Scheme is a great way to not only encourage engagement with the Crawley community but to provide the recognition that these extra efforts deserve. We also look forward to raffling off hospitality tables throughout the year and to hosting events in the Innovation Electrical hospitality suite at the Broadfield Stadium."

If you know a company on Manor Royal or anyone who works on the Business District who deserve thanks and tickets to a Crawley Town home game, email info@manorrooyal.org

HARWOODS CRAWLEY WELCOMES BYD: A NEW ERA IN ELECTRIC MOBILITY



Harwoods Crawley Welcomes BYD: A New Era in Electric Mobility

Harwoods Crawley is excited to introduce BYD (Build Your Dreams), a global leader in electric vehicle (EV) innovation, to its lineup of premium vehicles. Known for its focus on sustainable technology and advanced electric vehicle engineering, BYD has quickly established itself as a powerhouse in the EV market worldwide. With BYD joining Harwoods Crawley, customers now have access to a new selection of high-quality, affordable electric

vehicles designed for the modern driver.

The addition of BYD to Harwoods' showroom marks a significant step in our commitment to providing eco-friendly transportation options without compromising on style, comfort, or performance. From compact models perfect for city driving to versatile family SUVs, BYD vehicles offer an impressive range, cutting-edge battery technology, and advanced safety features. These EVs are designed to meet the needs of environmentally conscious drivers looking to reduce their carbon footprint.

As part of the introduction, Harwoods Crawley invites customers to experience the BYD lineup first-hand with test drives and product demonstrations available at our dealership. Our team of

knowledgeable experts are on hand to provide insights into the unique features, technology, and benefits of BYD's electric vehicles. Customers will find options that deliver a combination of style, innovation, and efficiency, making BYD an excellent choice for those considering the switch to electric driving.

This partnership with BYD allows Harwoods Crawley to continue evolving its fleet, offering the latest in automotive technology and catering to a growing demand for sustainable mobility solutions. We're thrilled to share this exciting addition with our customers and invite everyone to visit Harwoods Crawley to see what makes BYD a standout choice in the world of electric vehicles.

📄 www.harwoodsgroup.co.uk

BLUE LIGHT SECURITY SUPPORTING MANOR ROYAL COMPANIES



While Manor Royal does not suffer from high levels of reported crime, the lack of area-wide security has been a concern given the large number of businesses on Manor Royal and its proximity to Gatwick Airport.

The Manor Royal Business Rangers service incorporates a business liaison role and the ability to tackle issues directly and, where required, escalate issues to local authorities and the police - to identify anti-social behaviour hot-spots (such as litter problems and dangerous parking) and maintenance and environmental issues that require action throughout the business district.

The service builds on the ANPR and CCTV security services delivered by the Manor Royal BID, Business Watch

and Sussex Police and is provided by Manor Royal BID using Crawley company, Blue Light Security.

Blue Light Security is passionate about using local businesses for their service and recently took a new delivery from Hendy Ford on Manor Royal.

Sean Keelan, Director, Blue Light Security said, "Huge thanks to our friends Hendy Ford and Nathaniel Ekins for providing the newest addition to our fleet. Hendy Ford are located on Manor Royal within the Manor Royal BID zone. We feel it is important to include supply chain partners from areas we provide services and always try to source locally first"

Steve Sawyer, Executive Director, Manor Royal BID, said, "This is a great example of keeping it local. The Blue Light Group, a local Crawley firm, do a great job for the Manor Royal BID and it's nice to see this commitment by Sean Keelan to looking at opportunities to use local Manor Royal suppliers."

📄 www.manorrooyal.org/rangers



Introducing CRE Communications: Your Local Partner for Tailored Telecoms Solutions

In today's fast-paced business world, communication is key to success. That's why CRE Communications is committed to delivering tailored phone solutions designed to enhance connectivity and drive business growth.

Based at our Head Office in Manor Royal, Crawley, our dedicated team of over 40 professionals works tirelessly to support businesses of all sizes. From day one, we've been passionate about getting things right, with a focus on sustainable practices that benefit both our clients and the planet.

Tailored Phone Solutions

Our telephony services are designed to improve your business communications. Whether you rely on traditional landlines, VoIP systems, or hosted telephony, CRE has the expertise to provide solutions that fit your needs.

More Than a Telecom Provider

As a Multi-Service Provider (MSP), we offer far more than just phones and broadband. Our comprehensive range of services includes mobiles, IT support, printers, security systems, and energy solutions

A Consultative Approach

We take the time to understand your business goals, offering bespoke solutions backed by partnerships with leading providers. Our consultative approach ensures cost-effective services tailored to your specific requirements.

Keeping You Connected

Whether you need faster broadband for uploads or downloads, or a robust backup solution to keep your internet running smoothly, CRE's flexible options ensure your business stays connected at all times.



Personalised Support

At CRE, we believe in building lasting relationships with our clients. From the initial consultation to ongoing support, our team is here to provide tailored services that help your business thrive.

Discover how CRE can transform your business connectivity today. Together, let's keep your business moving forward!

Don't miss out on our exclusive neighbourhood offer in this issue of the Manor Royal magazine.

Contact Us to find out more: sales@crecomms.co.uk / 01293 220646

AWARD WINNING IT DOCUMENT SOLUTIONS

IT Document Solutions (ITDS), a leading managed technology solutions provider for modern workplaces, has been named the winner of the prestigious Reseller of the Year in their category at the Print IT Awards 2024. This award underscores ITDS's commitment to delivering exceptional value and innovation to its clients across diverse sectors.

In addition to this remarkable achievement, IT Document Solutions was also Highly Commended in the Print IT Award for Employee Experience category, further solidifying its reputation as a people-focused and forward-thinking organisation. ITDS competed against household names including HP, Lexmark, and Sharp, making this recognition even more significant.

Jermaine Weeden, Group CEO of IT Document Solutions, said: "It was an honour to attend the Print IT Awards and celebrate our accomplishments as a team on the night. Winning

the Reseller of the Year award is a testament to our team's dedication to excellence and innovation. Being Highly Commended in the Employee Experience category, and competing against industry giants, reflects our commitment to creating an environment where our people thrive. As an SME, we are dedicated to working on initiatives that encourage the team to learn skills and knowledge that supports career development, but also activities and incentives to enhance health and well-being in the workplace. We were thrilled to be acknowledged for this and we look forward to continuing to lead on initiatives that encourage business growth and set us apart from our competitors."

Founded in 2014 and based in Manor Royal, ITDS has transformed from a managed print service provider into a comprehensive technology solutions company. The company supports businesses across the UK and cross

border, by optimising IT, print, and document infrastructure, driving both efficiency and sustainability.

The Reseller of the Year award celebrates ITDS's strategic growth, which has seen revenues increase by 50% in three years. The company has expanded its offerings to include IT managed services, cloud computing, and unified communications adding value for their customers.

For more information about IT Document Solutions and its award-winning services, please visit

📄 www.itdocumentsolutions.com.



METROBUS NEW HYDROGEN REFUELLING STATION

A £30 million investment has enabled the launch of a state-of-the-art liquid hydrogen refuelling station at the Metrobus Crawley depot, marking a significant milestone in the decarbonisation of local public transport. The new facility fuelled nine hydrogen buses on its very first day.

The liquid hydrogen, stored at the Manor Royal depot, is converted into gas and held in tanks on the roofs of the buses. This innovative system dramatically improves refuelling efficiency, with each bus able to be fully refuelled in just eight minutes. This fast refuelling capability means buses can spend more time on the road, providing essential services to local communities across Sussex and Surrey.

Previously, the depot relied on gaseous hydrogen delivered in special tanks on trailers, a method that operated on a smaller scale and limited the number of buses that could be fully fuelled and operational. With the new liquid hydrogen system in place, Metrobus is now able to significantly increase the number of hydrogen buses it operates.

Ed Wills, managing director for Metrobus and Brighton and Hove Buses, said: "The plan is for the entire fleet of Fastway buses to operate daily with sixteen buses on routes 10 and 20, and nine further buses on the route 100. That's twenty-five vehicles in total, with a longer-term plan of fuelling a fleet of up to fifty-four buses from the Metrobus Crawley depot.

"This innovation for buses is a giant leap forward for sustainable transport with Metrobus leading the way in the decarbonisation of local public transport. Less emissions from road vehicles helps to tackle climate change benefitting the environment and the communities we serve."

The Metrobus Manor Royal depot is now at the forefront of sustainable public transport, leading the way in decarbonising local bus services.

📄 www.metrobus.co.uk



Crawley Borough Council 10 years as a Living Wage



LIVING WAGE WEEK

Crawley Borough Council is marking its 10 year anniversary of being a Living Wage employer in Living Wage week. Since 2014 the council has paid its employees the Living Wage along with 130 local authorities across the UK.

More than 15,000 UK organisations pay the Living Wage, including a number of Crawley employers. 94 per cent of businesses say that becoming Living Wage accredited has benefitted their business.

Councillor Atif Nawaz, Cabinet Member for Economic Development, said:

"We're proud to mark this Living Wage week and our 10th anniversary of being a Living Wage employer. The theme of the week is employers taking 'one step beyond' to join the 15,000 businesses that already pay the living wage and I would like to encourage more Crawley businesses to become accredited. The Living Wage makes a real difference to employees that receive it and can really benefit employers by enhancing their reputation and having a happier and stable workforce."

📄 www.crawley.gov.uk

Thales supporting local causes

Claire and the team from Thales in Manor Royal took over the Crawley Open House kitchen creating lunch for everyone recently. Thales is one of the generous supporters of the charity in Manor Royal. Please get in touch if your team would like to volunteer with us and do something similar? Crawley Open House provides support and services for those suffering the effects of homelessness, unemployment, loneliness, discrimination, or other forms of social exclusion. Their support is available to anyone in need.

📄 www.thalesgroup.com/en



Special Offer for Manor Royal at ibis Styles



Beat the traffic and enjoy a special offer for breakfast at ibis Styles Start the day in style with their all-you-can-eat continental and hot breakfast buffet.

It's just £10.00 for local companies and you'll get your 10th breakfast for free! No booking is required. Just drop in (with a Manor Royal business ID/ Business card), they serve breakfast from 6am.

ibis Styles London Gatwick Airport, London Road, County Oak, Gatwick, RH10 9GY

InterGo Group confirms 2025 charity

The InterGo Group is thrilled to announce a new partnership with Mind. The mental health organisation is set to become InterGo's nominated charity for 2025, alongside continued support for industry charity, NewstrAid.

Group Managing Director, John Bardsley shares his thoughts behind the partnership: "Mind is a well known charity which brings together people and organisations in the fight against mental health challenges, which can impact many families and individuals.

Our values as a business place people at the very heart of what we do and it is entirely fitting that we pledge our support behind this incredible charity, just as we have for Race Against Dementia throughout the course of 2024. We very much look forward to doing what we can to support." 📄 www.inter-go.co.uk



A PERFECT TEN



Markus Wood, Managing Director of Avensys - the Audio Visual Specialist based at Avensys House on Fleming Way - was recently recognised for having served ten years as a Director of the Manor Royal BID.

Markus was first elected to the BID Board in 2014, one year after the BID itself was created.

Having established the business in 2000 with his wife Samantha, Avensys has grown into a £5m business and recognised as one of the premier audio visual specialists in the South East operating across the Commercial, Events and Consumer Retail environments and picking up multiple awards along the way.

Markus' experience of running a business in Manor Royal has been valuable to the contributions he has been able to bring to the BID, and has been supportive of the digital signs project and service, as well as helping with the numerous events the BID organises.

Markus received his ten year commemorative award at last year's Manor Royal Matters Conference from fellow Board Member and Vice-Chair of Manor Royal BID Patrick Heath-Lay, CEO of The People's Partnership.



CIRCLES NETWORK - PROUD TO BE PART OF MANOR ROYAL IMPROVEMENT DISTRICT

Circles Network, a leading charity dedicated to empowering individuals and fostering inclusive communities, is thrilled to have its South East hub in Manor Royal. As an organisation rooted in support, advocacy, and transformation, Circles Network is proud to contribute to the vibrancy and growth of this vital business hub.

A Shared Vision for Community Impact

Circles Network's work focuses on transforming lives through a person-centred approach supporting individuals who are vulnerable, disadvantaged, or face complex challenges. By embedding itself in Manor Royal, the charity is leveraging the district's dynamic environment to expand its reach and foster greater inclusion in the community.

"Being part of Manor Royal Improvement District is a tremendous opportunity for us," said Hayley of Circles Network. "The district's commitment to innovation and collaboration perfectly aligns with our mission to empower individuals and



build strong, inclusive communities. We're excited to work alongside the businesses here to create a meaningful impact."

Collaboration in Action

Circles Network was delighted to have been one of the chosen charities at the recent Manor Royal BID Christmas Event. As well as being a recipient of the nights fundraising, the team attended the event and enjoyed talking to representatives of

businesses from across Manor Royal about the vital work and support Circles Network provides to individuals in the community.

Moreover, the charity's focus on providing opportunities for individuals with disabilities and other challenges aligns with Manor Royal's drive to be a place where everyone can thrive.

A Bright Future

As Circles Network continues to deepen its involvement in Manor Royal, it aims to serve as a model for how charitable organisations and business districts can work together to achieve mutual goals. By blending compassion with commerce, this partnership is paving the way for a more inclusive and prosperous future.

For more information on Circles Network Charity please contact Hayley.Talbut-Smith@circlesnetwork.org.uk

3D Community Support Manager
07824622624

www.circlesnetwork.org.uk

The Manor Royal BID has digital advertising screens at key locations around the Business District to help businesses promote and to convey important messages to companies, visitors and employees, supported by the Crawley Growth Programme.

Usually the preserve of big brands with big budgets, the Manor Royal Digital Screens make getting noticed affordable.

Approximately 2 million vehicles pass through the area each month - that's 24 million vehicle movements every year, plus thousands of bus passengers, cyclists and those on foot.

Find out more at www.manorroyal.org/digitalsigns

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➤ THE YEAR AHEAD FOR 2025

NEW FOR 2025 - Manor Royal Recognition Awards

New for 2025 to our events calendar is The Manor Royal Recognition Awards. The awards are a chance to shine a light on the excellent work taking place on the Business District around our sense of community and sustainability, culminating in an awards event on May 8 2025.

Nominations are open now (closing 28 Feb 2025)

There are both people and company facing awards, just download the nominations form on our website, complete the entry and return with any supporting documents to info@manorroyal.org

THE CATEGORIES

People Awards

Community Contribution Award

Recognising someone who is genuinely committed to "giving back" to their local community.

Green Champion Award

Is there an individual in your business

who is truly inspiring in terms of their commitment to the environment and reducing their carbon footprint or that of the business?

Outstanding Contribution to Kindness Award

No one is a saint but some people stand out for the kindness they show others. Perhaps there is someone in your organisation who always thinks of others.

Long Service Award

Is there someone in your business, a colleague or employee, who has proven themselves to be a devoted and committed individual over many years who deserves celebrating?

Company Awards

Considerate Business Award

Does your business really care about its employees? Do they have programmes in place to support employee wellbeing and show genuine commitment to making everyone feel valued and included?

Social Conscience Award

This is the type of company that really does show it cares about the local community and commits to a set of principles and values that make a positive and lasting difference to the community and society generally.

Improving Our Environment Award

Does your company demonstrate a genuine commitment to improving the environment?

Full details of each award and how you can nominate at

📄 www.manorroyal.org/awards



MANOR ROYAL BID 2025 EVENTS

Manor Royal Careers Fair - Thursday 20th February 2025

Manor Royal Recognition Awards - 8th May 2025

Manor Royal Know Your Neighbour - 3rd June 2025

Manor Royal Football Tournament - 17th June 2025

Manor Royal Treasure Hunt with Crawley Open House - 3rd July 2025

Manor Royal People Conference - 25th September 2025

Manor Royal Matters - 5th November 2025

Manor Royal Christmas Evening - 3rd December 2025

Full details at www.manorroyal.org/events

FOR DETAILS OF ALL OUR EVENTS, SEE THE EVENTS PAGES ON OUR WEBSITE: www.manorroyal.org/events

Be part of it!

KEEP IN TOUCH

Got something to share or promote?

Email chris@manorroyal.org

Discover more about the Manor Royal Business Improvement District:

www.manorroyal.org

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 Manor Royal BID

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